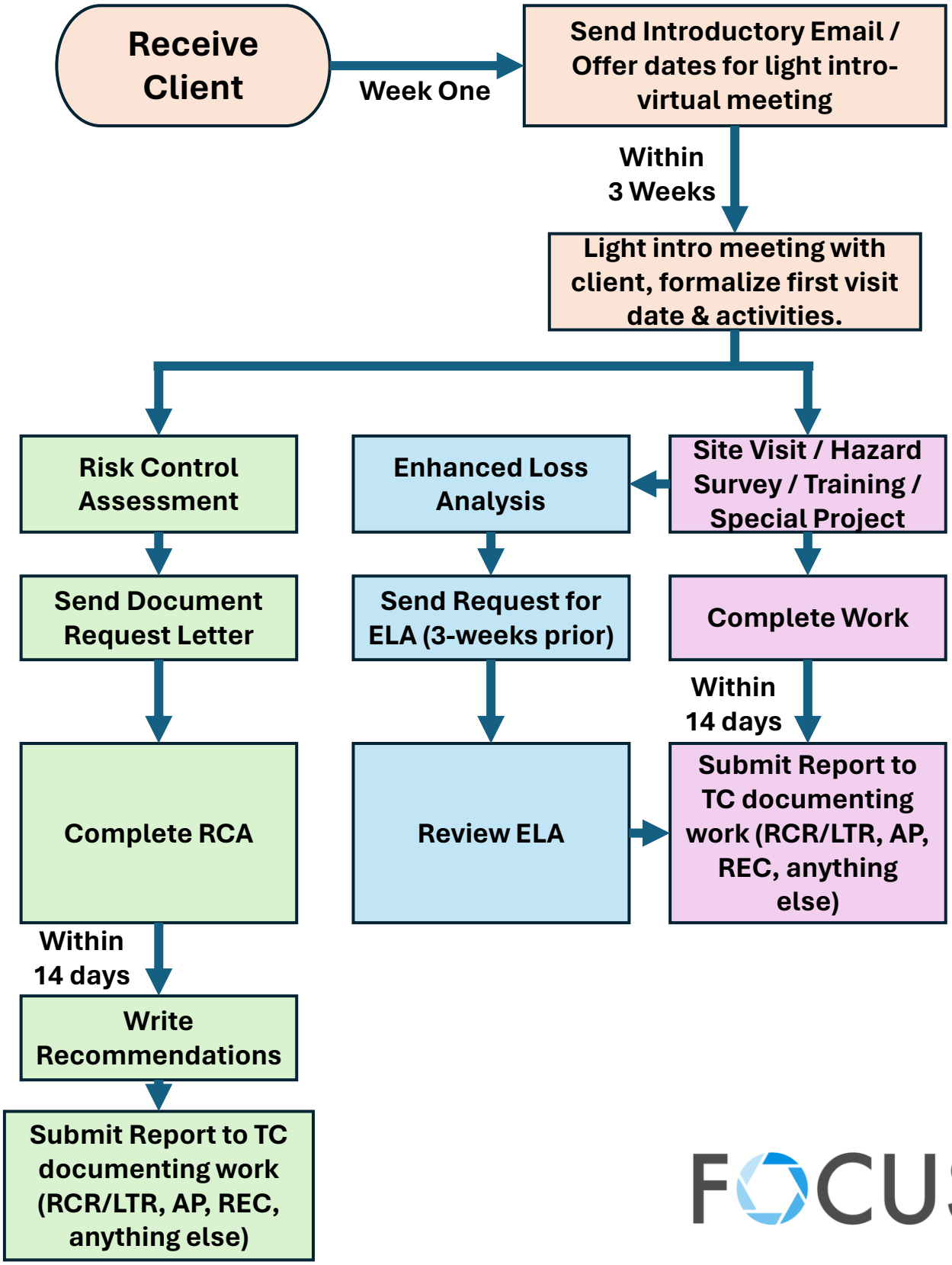
Steps and timeline when receiving a new client/member



FOCUS